

# Online Renewal Premium Payment Guidelines



# Channels for Online Payment

- Inter-Bank Payment System (IPS) / ConnectIPS
- Payment Service Provider (PSP)/ Wallets
- Mobile Banking / Internet Banking
- *Note:*
  - *Only inforced policies (within 180 days of the due date) can be paid through online channels. In case of lapse, please contact our branch office to make the policy inforce.*
  - *Please check your DOB with your Policy File.*

# Inter-Bank Payment System (IPS) / ConnectIPS



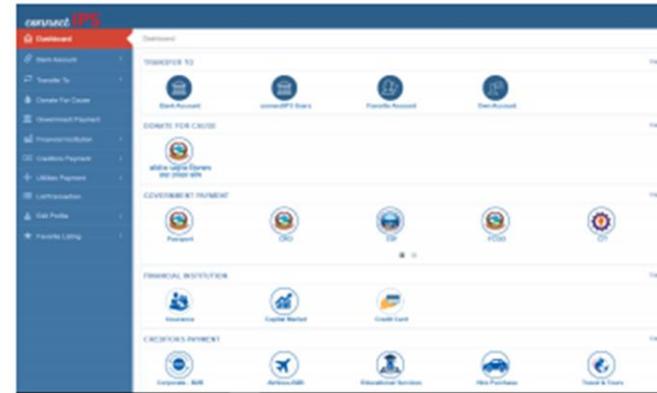
# Steps to Make Payments to Nepal Life Insurance



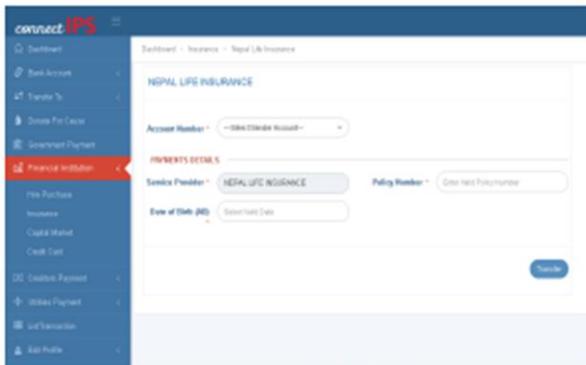
**Step 1:** log into <https://www.connectips.com/>  
Click on **Sign In**



**Step 2:** Enter your connectIPS user credentials and click on **Sign In**

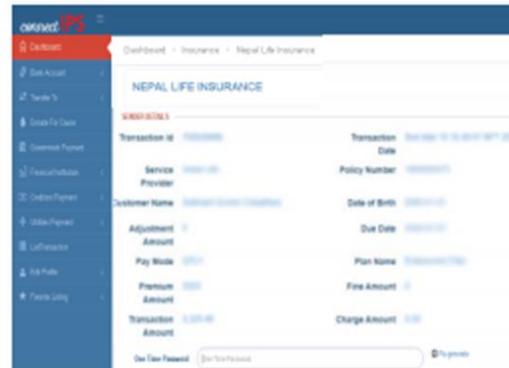


**Step 3:** Click on **Insurance**[Dashboard > Financial Institution> Insurance]

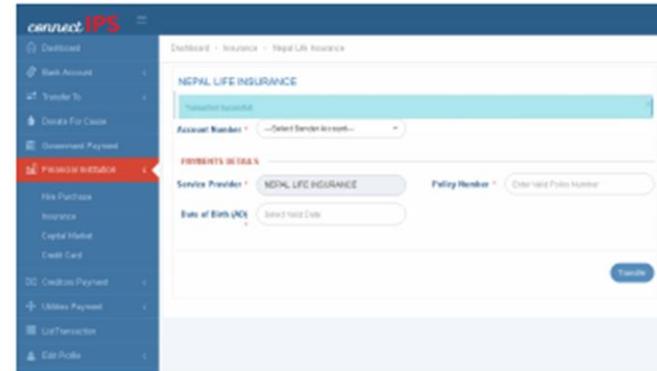


**Step 4:** Select **Nepal Life** from the List.

**For any Support**  
[support@nchl.com.np](mailto:support@nchl.com.np)



**Step 5:** Enter the details requested and click on **Transfer**.



**Step 6:** To Confirm the transactions Enter OTP and Click on **Transfer**.

# Payment Service Provider (PSP)/ Wallets





**NEPAL LIFE**

INSURANCE CO. LTD.

किरकि जीवन अमूल्य छ...

## PREMIUM PAYMENT THROUGH

# eSewa™

अन्य सेवाहरू



Demat & Meroshare



School Fee



Credit Card

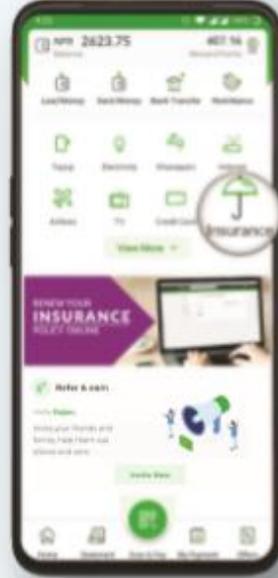


EMI



Insurance

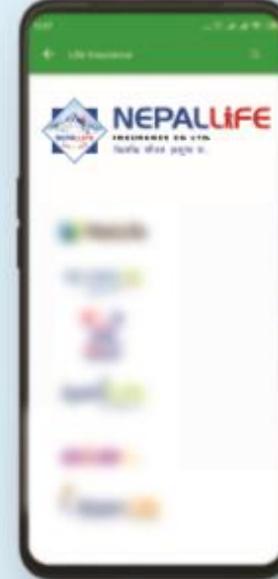
## PAYMENT PROCEDURE



1 eSewa App खोल्नुहोस् र Insurance मा ट्याप गर्नुहोस्।



2 Life Insurance मा ट्याप गर्नुहोस्।



3 Nepal Life Insurance मा ट्याप गर्नुहोस्।



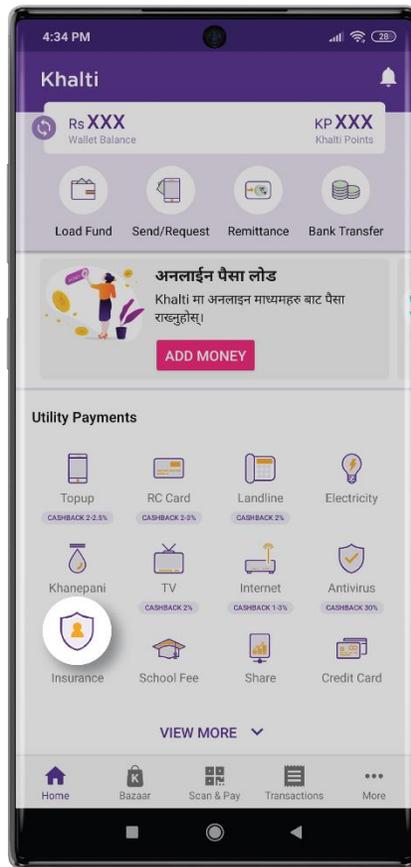
4 Policy No र Date of Birth मर्नुहोस् र Proceed Button मा ट्याप गरि Transaction पूरा गर्नुहोस्।

📍 Hattisar, Kathmandu, Nepal  
☎ 1660-01-02121(Toll Free), 01-4442435, 977-9804442435  
✉ csd@esewa.com.np

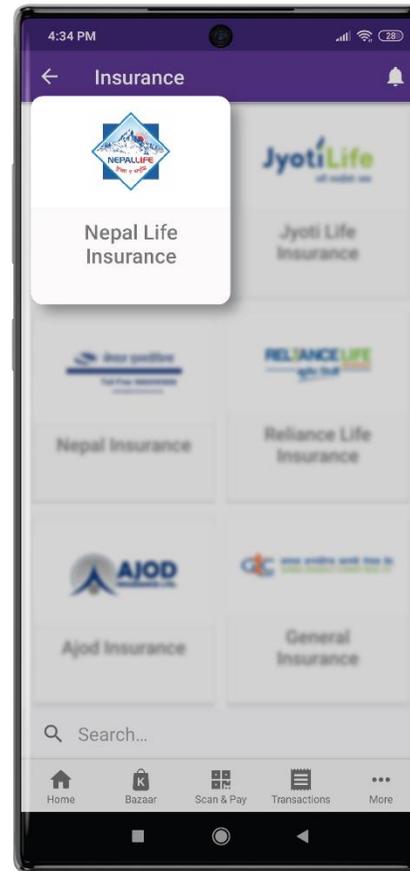
eSewa™

आजै डाउनलोड गर्नुहोस्।

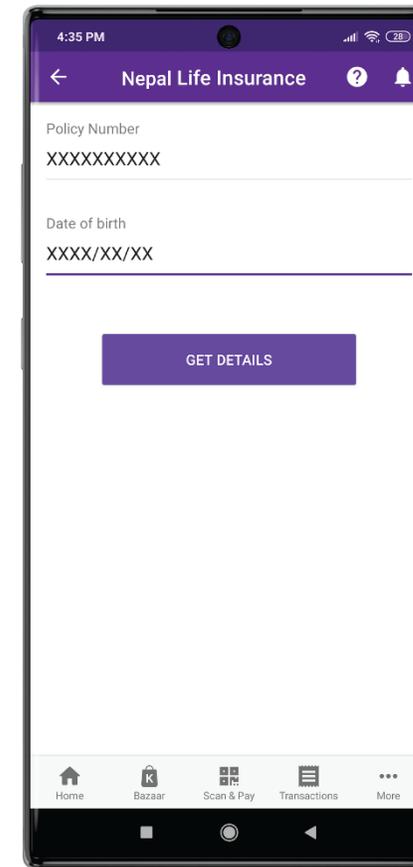
**NEPAL LIFE**



**STEP 1: Open Khalti App and Choose Insurance**



**STEP 2: Choose Nepal Life Insurance**



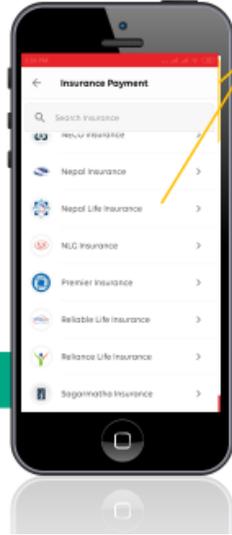
**STEP 3: Enter your Policy Number and DOB and Get Details**



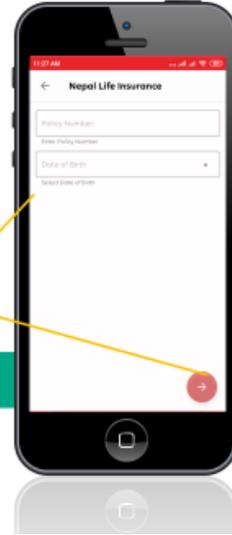
**STEP 1**  
Open IMEPAY APP



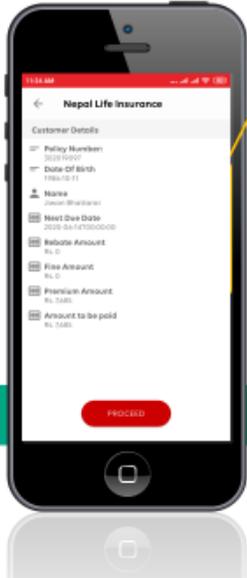
**STEP 2**  
SELECT INSURANCE  
PREMIUM



**STEP 3**  
SELECT NEPAL LIFE



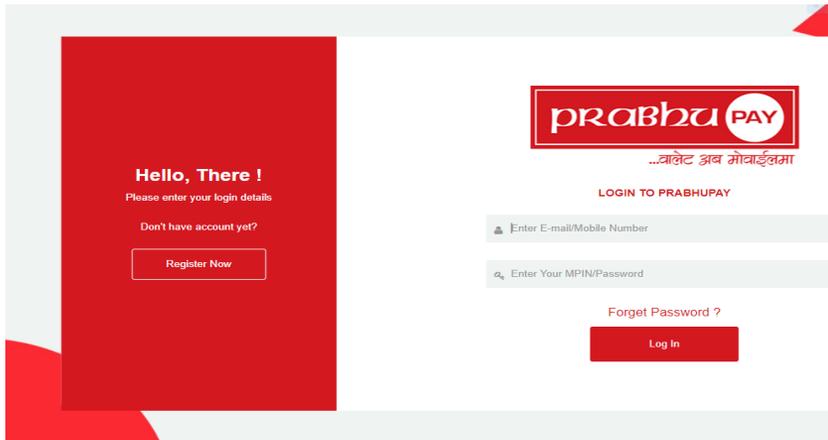
**STEP 4**  
ENTER POLICY NUMBER &  
DOB AND SELECT PROCEED



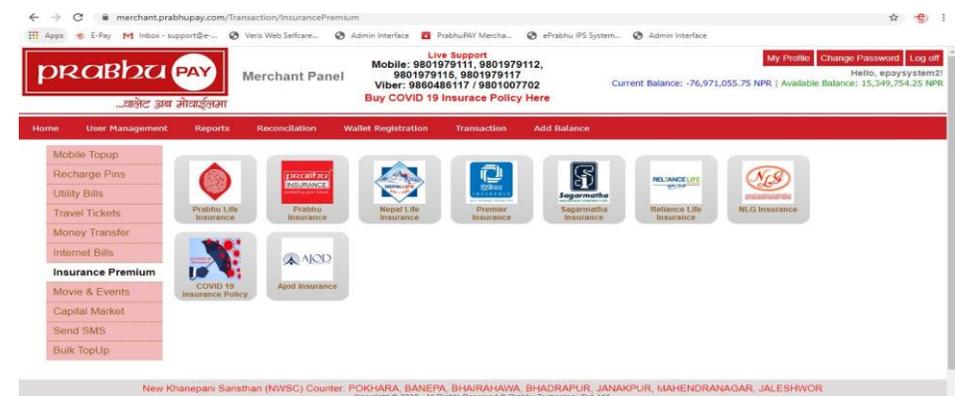
**STEP 5**  
VERIFY YOUR PAYMENT



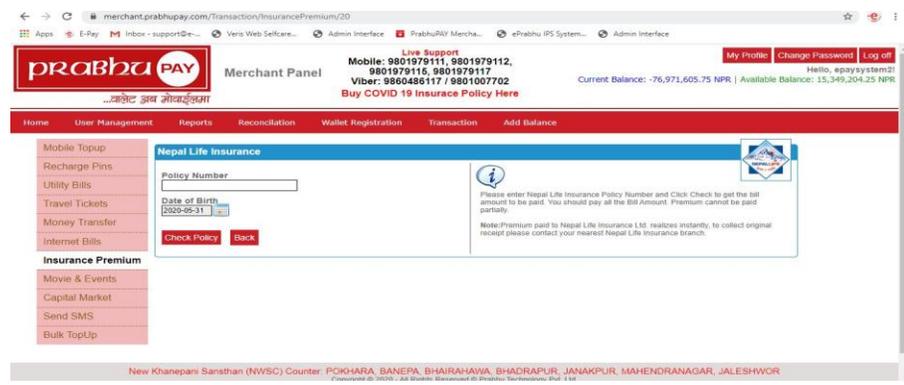
**STEP 6**  
CONFIRM THE TRANSACTION



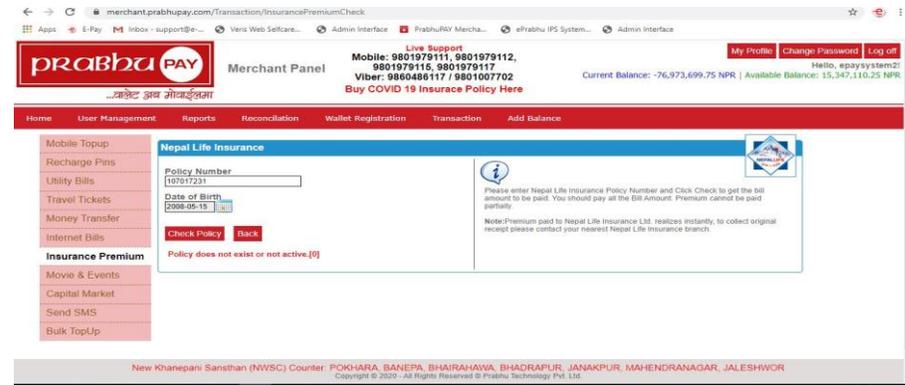
**STEP 1: Login to Prabhupay**



**STEP 2: Click on Insurance Premium and after that click on Nepal Life Logo**



**STEP 3: Enter Your Policy Number and DOB and click on check policy**



**STEP 4: After you see your detail, click on Pay**

# Mobile Banking

- Fonepay Partner Banks List :  
<https://fonepay.com/partners>



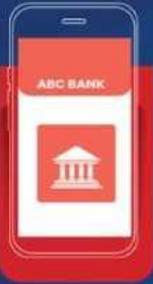
## Fonepay भनेको के हो ?

Fonepay नेपाल राष्ट्र बैंकबाट स्वीकृति प्राप्त भरपर्दो Network हो, जसमा बैंकहरु तथा eSewa आबद्ध छन् । Network मा रहेका बैंकको Mobile Banking App प्रयोग गरी Merchant Payment वा अन्य ठाउँहरुमा QR Payment गर्न सकिन्छ ।



## नेपाल लाइफ इन्स्योरेन्स को Premium Payment गर्ने तरिका

1



आफ्नो बैंकको  
Mobile Banking App  
खोल्नुहोस् ।

2



App को Merchant  
Payments मा गई  
Insurance मा tap  
गर्नुहोस् ।

3



त्यसपछि  को  
logo मा Tap गर्नुहोस् ।

4



Policy Number, Date of Birth  
भरी Inquiry मा Tap गर्नुहोस् र  
payment को विवरण प्राप्त गर्नुहोस् ।

5



Pay मा click गरी आफ्नो MPIN वा  
Biometric राखी भुक्तानी गर्नुहोस् ।

Note: तुरुन्तै SMS वा Mobile Banking App द्वारा भुक्तानी भएको सूचना प्राप्त हुनेछ ।

# Internet Banking



Step 1: Go to our website : <http://nepallife.com.np/>

Step 2: Click on: Pay your premium online

Step 3: Select Nepal Investment Bank

Step 4: Fill the details

Step 5: Click on Proceed Payment

Step 6: Enter your NIBL e-banking credentials and Pay

# Charges and Rebate?

- No additional charges
- Rebate on interest (if any) is provided while paying online as well.

# Payment Limit?

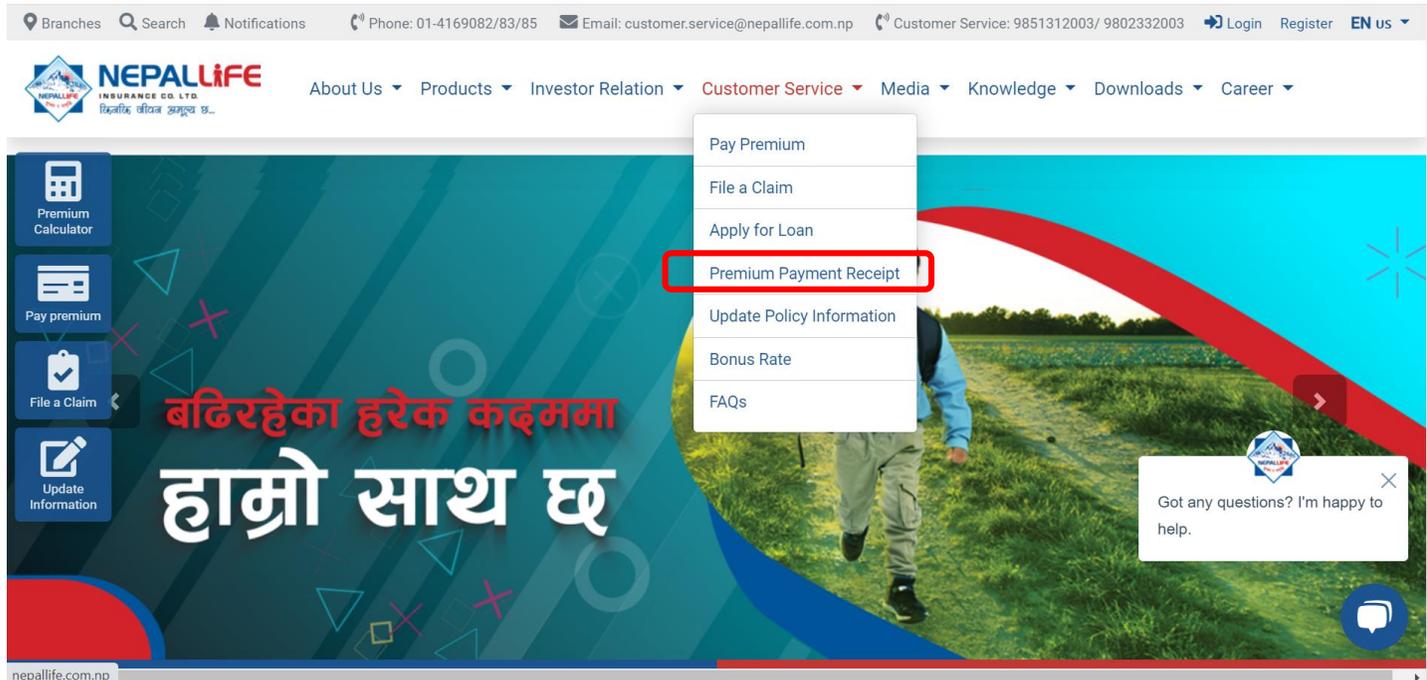
- **ConnectIPS** – Upto 10 Lakhs (Web), Upto 2 Lakhs (Mobile App)
- **Internet Banking** – Upto 10 Lakhs
- **Mobile Banking** – Upto 2 Lakh (Depending upon bank)
- **PSP/ Wallet** – Upto 5 Lakhs\*

\*Note: However, limit may be faced due to Balance Load Limit (Limit on Bank end) or KYC Limit (Limit on Wallet end).

# Payment Update?

- All the payments are realized in real time and accounting is done directly into the system.
- You will get payment acknowledge SMS instantly.
- You can download receipt from our website.
- In case you don't get the message or premium is not updated you can contact customer service department.

# How to Print Receipt?



- Logon to our website  
[www.nepallife.com.np](http://www.nepallife.com.np)
- Go to Customer Service
- Go to Premium Payment Receipt
- Enter the details
- You can download the receipt and print it.

*\*The receipt is computer generated. Hence no stamp or signature is required.*

# For HELP

Email: [customer.service@nepallife.com.np](mailto:customer.service@nepallife.com.np)

Phone : 9851312003/ 9802332003

10 AM – 5PM (Sunday- Thursday)

10 AM – 3 PM (Friday)

Thank You

